

15 August 2022

Mrs Sue Anderson  
Director  
Unlimited People Consulting  
[sue@upc.co.za](mailto:sue@upc.co.za)

Dear Sue,

**TELKOM SOC LTD: FEMALE LEADERSHIP DEVELOPMENT PROGRAM (2021/2022)**

I can't thank you enough for the incredible part you played in my development during my journey. Every single session was a highlight because of your manner to make sure each participant shows up with her best ability to become a better leader in the workplace and in our personal life.

Your presence, professionalism and encouragement played a huge part in the 15 months. You were upbeat, engaging, and full of energy throughout the training and feedback sessions.

Due to your ability to read and understand your audience you made me, and all the other ladies wanting to learn and participate. Especially during those days when the energy levels were very low. The personal touch and examples were appreciated by all.

I also want to thank you for the breakout sessions online, that gave me a safe "space" to ask questions and grow. On one such a day, I made mention of a very problematic situation in my work environment within a training session, and you immediately arranged for me to speak to you in private, in a breakout room. You asked the precise questions, listened to my situation, and gave spot on advice that I could implement. This was such an honor to know that each one of us in the greater group was important to you. Once I implemented your advice, I received good feedback from my work colleagues and family.

Being part of the group under your wing was a complete and utter pleasure. You taught me to be brave, no matter the circumstance.

Lastly your passion for work ethic and always giving your best rubbed off on me to become a better colleague, mother, wife etc. You made me see that anything is possible through hard work and commitment. Thank you for greeting us with a warm GOOD MORNING, LADIES, every session. I can still hear your voice in my head when I speak to clients and colleagues in meetings.

I wish you all the best in your future endeavors and you are a **strong** woman that will make a change in anyone's life that comes over your path.

Take care and till we meet again!

Yours faithfully



**Roua Pretorius**  
Operational Specialist: Pension Benefits