

Managing the Human Dimension of Performance

Workshop Purpose:

The aim of this workshop is to develop knowledge and skills in order to manage the Human Dimension of performance through understanding the connection of a series of key generic principles that allow a manager under pressure to quickly and effectively diagnose the real performance issues.



Workshop Outcomes:

On completion of this workshop participants will be able to:

- Understanding the concept of performance under pressure
- Managing people within a context of pressure
- Create an environment for effective performance
- Developing mentally strong teams and individuals
- Implementation – Action Plan, Introduction to on-the-job coaching

Who should attend:

Any person involved in managing a team as these skills apply to all persons involved in managing people.

Duration:

2-day workshop + 1-day

*Note: **Managing Core tasks** (1 day) is a pre-requisite for this module*

For a minimum of 8 to a *maximum of 16* participants.

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