

Core Interactive Skills

Workshop Purpose:

To optimise opportunities and build effective internal and external business relationships through enhanced levels of professionalism in interpersonal interactions.



Workshop Outcomes:

On completion of this workshop participants will be able to:

- Create and build a professional image
- Conduct effective interactions through the use of specific verbal behaviours
- Understand the essence of persuasion and generating solutions
- Handling difficult interactions by responding effectively and providing effective feedback

Who should attend:

Any person involved in management, as well as people who want to develop their interactive skills

Duration:

2 Days

For a minimum of 8 to a *maximum of 14* participants

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